Vihaan Shah

Sayreville, NJ 08859 | (732)-677-9037 | vhs31@scarletmail.rutgers.edu | www.linkedin.com/in/vihaanshah04

Rutgers University New Brunswick, NJ

Pursuing Bachelor of Science in Computer Science

Anticipated Graduation in 2026

Sayreville War Memorial High School, Sayreville, NJ

National Honors Society, Computer Science Honors Society, French Honors Society, Math Honors Society | GPA: 3.9

DECA - Financial Executive / Career Development Board Member

International Society - Senior Executive Board Member

Projects: https://github.com/vihaanshah2014 | https://vihaanshah.netlify.app/

AI Virtual Mouse | Python, Numpy, Autopy

- An application that can use the user's hand location to control the user's mouse
- Used user information to create a tool that can be implemented in interactive games

Fan Nation | HTML, CSS, Javascript

- Developed a free streaming website to watch live games on over 27 channels
- Easy to use user-interface with efficient run time

NJ STEM Website | HTML, CSS, Javascript

- Developed a full stack application for NJ STEM
- UI/UX optimization

Chat room Website | React JS, FireBase, Material-UI

- Developed a full-stack web application
- Accesses Firebase to maintain an active Database

PROFESSIONAL EXPERIENCE

Rutgers Business School

Piscataway, NJ

Office of Technology & Instructional Service Help Desk

September 2022 - Present

- Investigate reported issues and walked professors through service protocols to rule out numerous problems and solve any issue
- Assisted customers having hardware, software, and networking issues
- Documented all issues and generated reports detailing common problems and error trends
- Consistently exceeded expectations for client satisfaction

NJ STEM

Plainsboro, NJ

June 2020 - August 2022

General Manager

- Achieved top customer satisfaction by motivating employees to create a positive learning environment for students and volunteers
- Collaborated with Directors and staff to pinpoint opportunities to streamline processes, significantly reducing wait times
- Work closely with specialists from multiple branches maintaining synergy across the entire team

VOLUNTEERING

Engineering For Kids

Counselor / Teacher

- Taught robotics to students, included usage of different programming softwares such as VEX, EV3, NXT, Arduino, ClickTeam Fusion in-person and over Zoom
- Taught students new methods of approaching problems
- Recruiting new tutors and overseeing their teaching performance to expand my educational business